Hertz Philippines Privacy Policy

This Privacy Policy outlines how we collect, use, disclose, and protect your personal information in connection with our transportation services. We are committed to safeguarding your privacy and ensuring the security of your personal data. By using our transportation services, you agree to the practices described in this policy.

1. Information We Collect:
We may collect various types of information from you to provide our transportation services effectively. This information includes but is not limited to:
- Personal Information: Name, contact details, payment information, and other identifiers.
- Location Data: GPS-based information for trip navigation and ride tracking.
- Transaction Information: Details of the services you requested, fares, and payment history.
- Device Information: Information about the devices you use to access our services.
- Communications: Records of your correspondence with us.

2. How We Use Your Information:
We use the collected information for the following purposes:
- Providing Services: Facilitating transportation bookings, navigation, and tracking.
- Billing and Payment: Processing payments, providing receipts, and managing financial transactions.
- Communication: Sending important updates, promotions, and customer support.
- Safety and Security: Ensuring the safety of passengers and drivers, including investigating incidents.
- Legal Compliance: Fulfilling legal obligations and responding to lawful requests.

3. Sharing Your Information:
We may share your information with:
- Drivers: To enable them to provide the transportation service and contact you.
- Third-Party Service Providers: Partners who assist in payment processing, navigation, and customer support.
- Legal Authorities: When required by law or to protect our rights, safety, or property.
- Business Transfers: In case of a merger, acquisition, or sale of assets, your data may be transferred.

4. Data Security:
We implement industry-standard security measures to protect your data from unauthorized access, alteration, disclosure, or destruction. However, no method of transmission over the internet or electronic storage is completely secure.

5. Your Choices:
You have certain rights regarding your personal information:
- Access: You can request access to the personal data we hold about you.
- Correction: You can correct inaccuracies in your data by contacting us.
- Deletion: You can request deletion of your personal information, subject to legal requirements.
- Consent Withdrawal: You can withdraw your consent for specific data processing.

6. Children's Privacy:
Our services are not intended for individuals under the age of 18. We do not knowingly collect personal information from minors.

7. Changes to the Privacy Policy:
We may update this Privacy Policy from time to time to reflect changes in our practices. The revised policy will be effective upon posting.

8. Contact Us:
If you have any questions, concerns, or requests related to your personal information or this Privacy Policy, please contact our Privacy Officer at privacy@hertzphilippines.com.